



**DROP IN GEORGIA**

Travel Agency

## **BOOKING TERMS & CONDITIONS**

Tours are operated by the ltd Dropingorgia.

### **Prices**

Published prices are based on costs at the time of publication. We reserve the right to change the cost of your holiday if the Government imposes new taxes or increases existing taxes, the currency fluctuates, or fuel charges increase. We will inform you of any changes before. In case of any changes you have the right to cancel the tour.

### **Payments**

A non-refundable deposit of 20%, must be made to issue the confirmation. Once we receive your deposit we will invoice you for the remainder of the tour cost. This must be paid not less than 7 days before the start of the tour (or by an alternative date agreed between companies). If you book less than 7 days before departure, you must pay 50% of the tour in advance. If you do not pay your balance by the agreed time, the Company reserves the right to cancel your booking or pursue any unpaid monies.

### **Cancellation Policy**

As the Company will have incurred the majority of its costs before the tour starts, we need to impose cancellation charges to cover these costs.

Deposits are non-refundable. If you cancel your booking, we will impose cancellation charges as follows:

- 15-30 days or more prior to departure – free cancellation
- 7-14 days before departure – 20% of tour cost\*

- 1-6 days before departure – 50% of tour cost\*

All cancellations must be in writing and be made by the person who submitted the booking form. Please send an email to the email: [dropingeorgia@gmail.com](mailto:dropingeorgia@gmail.com)

Once the tour has started, no refund for any unused portion or part of the tour or services to be provided will be given.

## **Cancellation by the Company**

We reserve the right to cancel the contract between us for any reason prior to your payment of the full price of the trip. In this case, we will refund in full any amount that you have already paid us. Such circumstances include, but are not limited to, civil or political unrest, terrorism, natural disaster, or other force majeure circumstance. In the unlikely event that such circumstances arise, we will contact you immediately and offer you the choice of equivalent services or a full refund of all monies paid. No additional compensation will be paid over and above the total sum received from you.

## **Alteration of Itineraries**

It is unlikely that the Company will have to make changes to your tour. However, we may occasionally have to make changes either before or after you have booked. Most changes will be minor, and the Company will advise you of them as soon as possible. The Company reserves the right to alter the itinerary after departure, without paying compensation, if it is in your interest to do so.

## **Travel Insurance**

The Company is not responsible for unforeseen circumstances such as flight or train delays or cancellations; the failure of embassies or consulates to issue visas; the inaccessibility of certain tourist attractions due to the actions of government bodies; the actions or services of accommodation and other facilities visited during the tour; or incidents such as injury, illness, or loss of personal belongings.

Therefore, travel insurance is mandatory for all Clients. At the time of booking, each Client must arrange his or her own insurance with a reputable insurer, with protection for the full duration of the tour, to cover personal injury, medical expenses, repatriation expenses, loss of luggage, and the expenses associated with cancellation or curtailment of a tour.

If you become ill, all hospital expenses, doctor fees, and repatriation costs are your responsibility and the Company shall not be liable for any refund of the tour cost.